**1.Cancellation policy:**

We operate with a 24h cancellation policy and reserve the right to charge the full amount of a booked treatment on last minute cancellations or no shows.

**2.Personal data protection policy:**

The patient declares and consents to treatment and that personal data and information provided agrees with the regulatory body (EU)2016/679 of the European Parliament And Council of the 27th of April 2016 onwards.

The patient declares and authorizes voluntarily that the professionals of Physiotherapy Lagos use their personal data to make or change appointments as well as communicate information related to the process.

The patient declares and voluntarily authorizes that the professionals of Physiotherapy Lagos may use their personal data to discuss with colleagues or doctors, within the clinical context.

The patient understands that the personal data is treated within professional confidentiality according to regulations (EU) 2016/679 of the European Parliament and Council of the 27th of April 2016, and if need be can correct, access or delete their consent through the below mentioned contact:

E-mail: [tanja@physiotherapylagos.com](mailto:tanja@physiotherapylagos.com)

Address: Rua Joaquim Agostinho Fernandes, Lote 9, Loja B 8600 Lagos

Personal data will be secured during the course of treatment and until minimal 60 months after termination of treatment.

The patient has read the information above and has a clear,transparent and informed understanding of this declaration.

**3.Consent to treatment:**

The patient understands the treatment he is receiving and knows that the outcome can vary and depend on the patient's general health conditions.

Any doubts or questions can be directed to the treating professional.